



SALON LEADER'S **BOOTCAMP**

**The MUST-DO Program For Salon Owners,
Managers, 2ICs or Any Aspiring Leader**

- The role and expectations of a leader
- The balance between happy staff and financial performance
- Setting ground rules, communicating expectations
- Your 'CODE': the secret to managing behaviour
- Dealing with poor performance and unacceptable behaviour
- Essential staff management processes
- Formulating targets and incentives
- Your fail-safe Continual Coaching Routine
- Building strong, high-performing teams